

CUSTOMER ADVISORY

20/Dec/2019

Demurrage and Detention Exemption During TET Holiday 2020

Dear Valued Customers,

For the coming TET holiday (From Jan.23 to Jan.29,2020), to help you better arrange your cargoes, ONE decided to exempt the demurrage and detention as following:

1/D&D: Apply for all cargoes (General / Reefer/ DG...):

DND will be exempted from Jan.23 to Jan.29, 2020 for shipment which doesn't have any special free time and D&D expiry day's on/after Jan.23 ,2020.

2/ Power charge:

Export reefer cargo: we won't collect power charge for below cases:

VESSEL	ETD	FREE POWER CHARGE DAY
ALL VESSELS	25/1-26/1/2020	21/01/2020
HO CHI MINH, HAI PHONG, DA NANG, QUI NHON VESSELS	27/1-31/1/2020	22/01/2020
CAI MEP VESSELS	27/1-01/2/2020	22/01/2020

Import reefer cargo:

- +To Hochiminh, Da Nang: Power charge is paid directly to terminal under their tariff.
- +To Hai Phong: ONE will not waive power charge for Inbound RF shipments

Thank you for your support. Should you have any question or concern, please contact our local offices to obtain the details.

Sincerely,

Ocean Network Express (Vietnam) Ltd.

HA NOI Branch Office

23 Phan Chu Trinh str., Hoan Kiem Dist.,
Ha Noi city, Vietnam
Tel: 84 24 44582600
Fax: 84 24 32181928

HAI PHONG Branch Office

20A Le Hong Phong str., Ngo Quyen Dist.,
Hai Phong city, Vietnam
Tel: 84 22 53266430
Fax: 84 22 53556776

DA NANG Branch Office

115 Nguyen Van Linh str., Hai Chau Dist.,
Da Nang city, Vietnam
Tel: 84 23 64458200
Fax: 84 236 3616609