

29 July 2021

CUSTOMER ADVISORY

RE: COUNTER OPENING TIME - Hanoi office

Dear Valued Customers,

In view of the outbreak of Covid-19 in Hanoi, to comply with Directive no. 16 of the Government, we would like to update you our office opening hours for limited transaction which takes effect from 29 Jul until further notice as below.

Work From Home

All staffs will work from home. Customers could contact us as usual through email and telephone

OBL Release at Counter

Counter will be opened on every TUE AM and FRI AM until further notice

Working time: 08h:00 – 12H00 AM

OBL ON LINE PRINTING

Pls register OBL printing online as link: <https://vn.one-line.com/standard-page/ibl-vn>

Should you require further information, please do not hesitate to contact:

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Hope all of you would stay safe to overcome this tense situation

Yours sincerely,

Ocean Network Express (Vietnam) Co., Ltd
Hanoi Branch office