

December 1st, 2023

CUSTOMER ADVISORY

CMC: Container Maintenance Charge & CCC: Container Cleaning Charge

Dear Valued ONE Customer,

Thank you for your continued support and for choosing Ocean Network Express (ONE) to cater to your needs.

Please be advised that from 1st January 2024, we will apply the container maintenance charge (CMC) and container cleaning charge (CCC) on all import containers into Vietnam to reduce the administrative burden and speed up the container return process.

Container Maintenance Charge (CMC)		Currency	Quantum	Remark
	20-foot Container	VND	300,000	Limit: VND2,500,000
	40-45' foot Container	VND	600,000	Limit: VND5,000,000
Container Cleaning Charge (CCC)				
	20-foot Container	VND	100,000	
	40-45' foot Container	VND	200,000	

Remark: - Above tariffs are subject to VAT
 - Above tariffs are not applicable for SOC and other conditions in contract

1/Container Maintenance Charge (CMC): As a result of this new charge, we will no longer charge customers for the recovery of container damage up to the value of VND2,500,000/5,000,000 per 20'/40'. Container damage that exceeds above limits will be recovered by customers after deducting already paid CMC.

2/ Container Cleaning Charge (CCC): ONE still reserves the rights for the following cases to be added the separate charges:

- Placarding/placarding removal
- Dunnage, trash
- Chemicals requiring specialized cleaning

Should you have any questions, please do not hesitate to contact your ONE representative or chat with us on either.

• ONE's Ecom (<https://vn.one-line.com>)

• ONE Mobile App:



Yours faithfully,

