

18th July 2022

NEW COMMUNICATION CHANNEL

Dear Valued Customer,

Effective 01 Aug 2022, if you have any enquiries, please contact us via live chat on our website (<https://vn.one-line.com>) for quick response or email us at following email addresses on related topics

Hochiminh

- Booking: vn.sgn.exp.cs@one-line.com
- Export Documentation: vn.sgn.exp.doc@one-line.com
- Import Documentation: vn.sgn.edo@one-line.com for cargo releasing or inbound freetime and vn.sgn.imp.doc@one-line.com for other import documentation topics
- Accounting: via live chat

Hanoi / Haiphong

- Booking: vn.han.exp.cs@one-line.com
- Export Documentation: vn.han.exp.doc@one-line.com
- Import Documentation: vn.hph.edo@one-line.com for cargo releasing or inbound freetime and vn.hph.imp.doc@one-line.com for other inbound documentation topics
- Accounting: via live chat

Danang/Quinhon:

- Booking/ import documentation/accounting: vn.dad.cs@one-line.com
- Export Documentation: vn.sgn.exp.doc@one-line.com

All group emails, as well as the individual addresses which were used before will be discontinued.

With the improved way of communication, we look forward to better support your queries and improve your experience with ONE. Once again, we would like to take this opportunity to thank you for supporting ONE and we look forward to continuously serving your global transportation needs. We also prepare the FAQs below for your ref.

Sincerely,

Ocean Network Express (Vietnam) Co.Ltd

HANOI Branch Office

23 Phan Chu Trinh str., Hoan Kiem Dist.,
Ha Noi City, Vietnam
Tel: 842444582600 Fax: 842432181928

HAIPHONG Branch Office

20A Le Hong Phong str., Ngo Quyen Dist.,
Hai Phong City, Vietnam
Tel: 842253266430 Fax: 842253556776

DA NANG Branch Office

115 Nguyen Van Linh str., Hai Chau Dist.,
Da Nang City, Vietnam
Tel: 842364458200