

CUSTOMER ADVISORY

15/Apr/2024

Late bill pick-up or late release request or late payment charge

Dear Valued Customers,

We would like to inform you that from 15th May, 2024, our late bill pick-up or late release request or late payment charge will be applied as follows.

Export

Charge name	Currency	Quantum	Remark
Late payment (LPM)			
10 calendar days from ATD	VND	Free	* Non-credit customers: applicable from Day 11 * Credit customers: applicable from 1 st day after due date
Within every next 10 calendar days	VND	1,000,000	
Late OBL pick up fee (LCB)			
10 calendar days from ATD	VND	Free	
Within every next 10 calendar days	VND	1,000,000	

Import

Charge name	Currency	Quantum	Remark
Late DO release request (LCB): applicable for non-credit customers			
10 calendar days counted from ATA at destination	VND	Free	
Within every next 10 calendar days	VND	1,000,000	
Late payment (LPM): applicable for credit customers			
Within credit period	VND	Free	
Within every next 10 calendar days from 1 st day after due date	VND	1,000,000	

Remark: Above tariffs are subject to VAT 5.263%

"Within every next 10 calendar days" means "Cứ trong vòng 10 ngày kế tiếp" in Vietnamese

Effective Date:

Non-FMC regulated trades
 FMC regulated trades*, Canada
 (*United States, American Samoa, Puerto Rico, Guam, Saipan, Hawaii)

May 15th, 2024
 May 15th, 2024

Should you have any questions, please do not hesitate to contact your ONE representative. We would like to thank you for your continued support.

Sincerely,
Ocean Network Express (Vietnam) Ltd.

For cargo to/from Europe/Mediterranean:

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

https://ecommm.one-line.com/ecom/CUP_HOM_3116.do

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.