

## CUSTOMER NOTICE

Effective date: 15/September/2025

Ho Chi Minh City. 15-August-2025

### Vietnam local charges (Export)

| Charge name   | Unit                                     | Currency | Quantum (exclude VAT) | Quantum (include VAT) | Remark  |
|---|--|----------|-----------------------|-----------------------|---|
| Terminal Handling Charge at origin (THL)  | 20-foot Dry Container                    | VND      | 2,800,000             | 2,947,364             |   |
|   | 40-foot Dry Container                    | VND      | 4,500,000             | 4,736,835             |   |
|   | 45-foot Dry Container                    | VND      | 5,050,000             | 5,315,782             |   |
|   | 20' reefer - open top - flat rack - tank | VND      | 3,950,000             | 4,157,889             |   |
|   | 40' reefer - open top - flat rack - tank | VND      | 5,600,000             | 5,894,728             |   |
| Origin Documentation fee (per bill) (DOC)   |  | VND      | 1,000,000             | 1,052,630             | For manual SI submission  |
|   |  | VND      | 900,000               | 947,367               | For electronic SI submission  |
| Seal fee (per box) (SLF)  |  | VND      | 210,000               | 221,052               |   |
| Telex release /Surrendered (BLS) (per bill)   |  | VND      | 400,000               | 421,052               |   |
| Customs Advanced Manifest Submission Fee (per bill)<br>US/CA/MX/PR (CDD)<br>EU/MED (ESD)<br>TR/EG (EST)<br>Others (AMS) |  | VND      | 950,000               | 950,000               | Applicable to cargo to/via US / CA / EU / MED / Mexico / Japan / China / Puerto Rico / Turkey / Egypt or any other ports where "Customs Advanced Information" submission is requested.                      |
| Customs Advanced Manifest Resubmission Fee (per request)<br>US/CA/MX/PR (CDC)<br>Others (AMA)                           |  | VND      | 1,350,000             | 1,350,000             | Applicable to any AMS resubmitted revision after deadline defined in link: <a href="https://vn.one-line.com/standard-page/cutoffdoc">https://vn.one-line.com/standard-page/cutoffdoc</a>                    |
| B/L amendment fee (BAO) (per request)   |  | VND      | 500,000               | 526,315               | Applicable to any non-AMS resubmitted revision after deadline defined in link: <a href="https://vn.one-line.com/standard-page/cutoffdoc">https://vn.one-line.com/standard-page/cutoffdoc</a>                |
| Late B/L submission fee (LDS) (per bill)  |  |          |                       |                       | Applicable in case the Shipping Instruction is submitted later than deadline defined in link: <a href="https://vn.one-line.com/standard-page/cutoffdoc">https://vn.one-line.com/standard-page/cutoffdoc</a> |
|   | To/via Advanced Manifest requested area  | VND      | 1,150,000             | 1,210,525             | Applicable in case shipping lines input VGM o/b of customers due to their failure in submission.  |
|   | To others                                | VND      | 750,000               | 789,473               |   |
| VGM Administrative Fee (GMM) (per box)  |  | VND      | 810,000               | 852,630               | Applicable in case shipping lines input VGM o/b of customers due to their failure in submission.  |
| Shipping Certificate (CTF) (per set)  |  | VND      | 125,000               | 131,579               | For all kinds of requested information including but not limited to vessel's particular, vessel's classification, shipment route, transshipment, container and/or shipment status.                          |
| Late payment (LPM) (per bill)   | 07 calendar days from ATD                | VND      | Free                  |                       | * <b>Non-credit customers:</b> Add-on fee for every next 07 calendar days from Day 08.<br>* <b>Credit customers:</b> Add-on fee for every next 07 calendar days from 1st day after due date.                |
|   | Within every next 07 calendar days       | VND      | 1,000,000             | 1,052,630             |   |
| Late OBL pick up fee (LCB) (per bill)   | 07 calendar days from ATD                | VND      | Free                  |                       |   |
|   | Within every next 07 calendar days       | VND      | 1,000,000             | 1,052,630             |   |
| Swap container (per cont) (CSV)   |  | VND      | 400,000               | 421,052               | Customers are not allowed to swap containers between bookings. If doing so, swapping fee will be charged for each swapping time.  |
| Container round-use charge (per cont) (EMF)   |  | VND      | 420,000               | 442,105               |   |
| Penalty (PNT)   | 20-foot Dry Container                    | VND      | 1,000,000             | 1,052,630             | Applicable in situations where customers reuse containers on their own without prior approval from ONE.   |
|   | 40-foot Dry Container                    | VND      | 2,000,000             | 2,105,260             |   |
|   | 45-foot Dry Container                    | VND      | 2,500,000             | 2,631,575             |   |
|   | 20' reefer - open top - flat rack - tank | VND      | 1,500,000             | 1,578,945             |   |
|   | 40' reefer - open top - flat rack - tank | VND      | 3,000,000             | 3,157,890             |   |
| Empty Reposition (EMP)  | 20-foot Dry Container                    | VND      | 6,250,000             | 6,578,938             | Applicable either when IB empty return/ OB empty pick up to/from different Equipment Control Center   |
|   | 40-foot Dry Container                    | VND      | 10,000,000            | 10,526,300            |   |
|   | 45-foot Dry Container                    | VND      | 10,000,000            | 10,526,300            |   |
|   | 20' reefer - open top - flat rack - tank | VND      | Not applicable        |                       |   |
|   | 40' reefer - open top - flat rack - tank | VND      | Not applicable        |                       |   |

#### Remark

The exchange rate: apply the selling exchange rate of Vietcombank at three working days before proforma ETA/ETD

## Vietnam local charges (Import)

| Terminal Handling Charge at destination (THD) except import via Cai Mep to Cat Lai   |  |     |                |            |
|--|--|-----|----------------|------------|
|  | 20-foot Dry Container  | VND | 2,800,000      | 2,947,364  |
|  | 40-foot Dry Container  | VND | 4,500,000      | 4,736,835  |
|  | 45-foot Dry Container  | VND | 5,050,000      | 5,315,782  |
|  | 20' reefer - open top - flat rack - tank                       | VND | 3,950,000      | 4,157,889  |
|  | 40' reefer - open top - flat rack - tank                       | VND | 5,600,000      | 5,894,728  |
| Terminal Handling Charge at destination (THD) for container via Cai Mep to Cat Lai   |  |     |                |            |
|  | 20-foot Dry Container  | VND | 2,550,000      | 2,684,207  |
|  | 40-foot Dry Container  | VND | 4,100,000      | 4,315,783  |
|  | 45-foot Dry Container  | VND | 4,650,000      | 4,894,730  |
|  | 20' reefer - open top - flat rack - tank                       | VND | 3,600,000      | 3,789,468  |
|  | 40' reefer - open top - flat rack - tank                       | VND | 5,200,000      | 5,473,676  |
| Destination Documentation fee (per bill) (DOF)   |  |     |                |            |
|  |  | VND | 900,000        | 947,367    |
| Letter of attorney fee (per bill) (ADH)  |  |     |                |            |
|  |  | VND | 400,000        | 421,052    |
| Document fee (per bill) (ADM)  |  |     |                |            |
|  |  | VND | 125,000        | 131,579    |
| Manifest Correction at Customs (arranged by ONE) (per box) (MFA)   |  |     |                |            |
|  |  | VND | 4,800,000 (*)  | 5,052,624  |
| Apply for data adjustment on MBL. ONE is responsible for preparing correction document and submitting to customs office. Document for Manifest Correction charge is included.<br>(*) This is the minimum level. The actual charge can be higher based on cargo nature, volume, and/or other special status at the time of amendment. |  |     |                |            |
| Late DO release request (LCB) (per bill): applicable for non-credit customers  |  |     |                |            |
|  | 07 calendar days counted from ATA at destination               | VND | Free           |            |
|  | Within every next 07 calendar days                             | VND | 1,000,000      | 1,052,630  |
| Late payment (LPM) (per bill): applicable for credit customers   |  |     |                |            |
|  | Within credit period   | VND | Free           |            |
|  | Within every next 07 calendar days from 1st day after due date | VND | 1,000,000      | 1,052,630  |
| Container Maintenance Charge (CMC)   |  |     |                |            |
|  | 20-foot Container  | VND | 315,000        | 331,578    |
|  | 40-45' foot Container  | VND | 630,000        | 663,157    |
| Limit: VND2,500,000 (*)<br>Limit: VND5,000,000 (*)   |  |     |                |            |
| (*) Container damage that exceeds above limits will be fully recovered by customers without reduction of paid CMC.   |  |     |                |            |
| Container Cleaning Charge (CCC)  |  |     |                |            |
|  | 20-foot Container  | VND | 105,000        | 110,526    |
|  | 40-45' foot Container  | VND | 210,000        | 221,052    |
| ONE still reserves the rights for the following cases to be added the separate charges:<br>• Placarding/placarding removal.<br>• Dunnage, trash.<br>• Chemicals requiring specialized cleaning.  |  |     |                |            |
| Empty Reposition (EMP)   |  |     |                |            |
|  | 20-foot Dry Container  | VND | 6,250,000      | 6,578,938  |
|  | 40-foot Dry Container  | VND | 10,000,000     | 10,526,300 |
|  | 45-foot Dry Container  | VND | 10,000,000     | 10,526,300 |
|  | 20' reefer - open top - flat rack - tank                       | VND | Not applicable |            |
|  | 40' reefer - open top - flat rack - tank                       | VND | Not applicable |            |
| Applicable either when IB empty return/ OB empty pick up to/from different Equipment Control Center  |  |     |                |            |
| Transport Additional (TAD)   |  |     |                |            |
|  | 20-foot Dry Container  | VND | 2,080,000      | 2,189,470  |
|  | 40-foot Dry Container  | VND | 2,600,000      | 2,736,838  |
|  | 45-foot Dry Container  | VND | 2,600,000      | 2,736,838  |
|  | 20' reefer - open top - flat rack - tank                       | VND | 3,120,000      | 3,284,206  |
|  | 40' reefer - open top - flat rack - tank                       | VND | 3,900,000      | 4,105,257  |
| "Applicable to laden shipments that customers need to move from terminal TCIT, TCTT, or GML in Cai Mep to Cát Lái and SPITC free zone areas in Ho Chi Minh."   |  |     |                |            |

### Remark

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For CMC, CCC : tariffs are not applicable for SOC and other conditions in contract